

66th
Annual Survey Questionnaire

Questionnaires must be postmarked or completed online by May 26, 2023. Those who complete the questionnaire will receive a free copy of the report a $\$ 595$ value.

All information provided will be strictly confidential. Only aggregate data will be released publicly.

Please answer all questions as of December 31, 2022. If your company offers more than one plan, please complete a separate questionnaire for each one. It will be helpful if you have your 2022 year-end payroll report available before completing the survey.

## Submission Options:

Online: Complete at www.psca.org/research.
Fax: 312-275-7171
Mail to: PSCA's 2023 Annual Survey
4401 N. Fairfax Dr., Suite 600
Arlington, Virginia 22203

For questions on the survey, please contact us at 540.323.7828
or research@psca.org

## Contact Information

Please provide your contact information to receive a free copy of the annual survey report.

Plan Name: $\qquad$

Contact Name: $\qquad$

Company: $\qquad$

Phone: $\qquad$

E-mail: $\qquad$

Address: $\qquad$

Who referred you to the survey (name and company), if applicable?

## A. Plan and Employee Demographics

1. Please indicate which category most closely describes your industry. (Select one.)
$\square$ ConstructionDurable goods manufacturing
$\square$ Education (Higher Ed, Alternative Ed, etc.)Engineering
Financial
$\square$ HealthcareInsurance
$\square$ Non-durable goods manufacturing
$\square$ Non-profit organization
$\square$ Real estate
$\square$ Retail trade
$\square$ Science/Research/Biotechnology
$\square$ Services
$\square$ Technology or telecommunications
$\square$ Transportation
$\square$ Utility or energy
$\square$ Wholesale distribution
$\square$ Other:
2. Approximately how many employees participate in this plan?
$\square$ 1-49
$\square 1,000-4,999$
$\square$ 50-199 $\square 5,000+$
200-999
3. Who is the service provider for this plan?

4a. About what type of plan are you completing this survey? (If you offer more than one, please complete it on your largest DC plan).
$\square$ Profit Sharing (Only, no participant contributions.)
$\square$ 401(k)
$\square$ 403(b)
$\square 457$
$\square$ Other: $\qquad$
b. Is this a MEP (multiple employer plan) or a PEP (pooled employer plan)?
$\square$ MEP$\square$ PEP
$\square$ Neither

If not, are you considering terminating your plan in favor of a MEP or PEP?Yes, MEPYes, PEP

- No
$\square$ Unsure
c. Does your organization offer any other retirement plans to the same group of employees as the plan you indicated for question 4 a ?
$\square$ Yes
If yes, which ones?
$\square$ Profit sharing
$\square$ 401(k)
$\square$ Defined benefit, traditional
$\square$ Defined benefit, other (e.g., cash balance, etc.)
$\square$ Money purchase
$\square$ Retiree Health Plan
$\square$ Other: $\qquad$
5a. If you indicated in question 4 c that you offer a defined benefit plan, is it active or frozen?
$\square$ Active
Frozen/Closed
$\square$ Do not offer (Skip to question 6)
b. If active, are you planning to freeze or close it in the next 12 months? $\square$ Yes
c. If your DB plan is frozen or if you are planning on terminating it, have you made (or will you make) changes to your 401(k) plan to compensate?
YNoNot applicable
d. If yes, what changes?

6a. Does your company offer a non-qualified deferred compensation (NQDC) plan to a select group of employees?
$\square$ Yes$\square$ No, but considering adding one
b. If no, why not?
$\square$ Expense
$\square$ Not convinced of the value
$\square$ Not aligned with corporate culture
$\square$ Looking to reduce executive comp
$\square$ Other:
7. Do you offer a Health Savings Account (HSA) option to employees?
$\square$ Yes $\quad \square$ No $\quad \square$ No, but considering adding one
8a. Does your plan accept rollovers from:
$\square$ Profit sharing/401(k) plans
$\square$ IRAs
$\square$ Pension plans
$\square 457$ plans
$\square$ 403(b) plans
$\square$ No rollovers accepted
$\square$ Other:
b. If rollovers are accepted, please indicate when they are accepted.
$\square$ When employees become eligible to make elective deferrals
$\square$ Before employees become eligible to make elective deferrals
c. If rollovers are permitted, do you actively encourage new employees to roll assets from a previous plan into your plan?
$\square$ Yes
d. Are participants able to roll assets into the plan after separation from service? $\square$ YesNo

9a. Are the following types of employees eligible to participate in your plan? If you do not have certain employee groups, please select N/A.

| Salaried - Full-time (more than 1,000 hours per year) | $\square$ Yes | $\square$ No | $\square$ N/A |
| :--- | :--- | :--- | :--- |
| Salaried - Part-time (less than 1,000 hours per year) | $\square$ Yes | $\square$ No | $\square$ N/A |
| Hourly - Full-time (more than 1,000 hours per year) | $\square$ Yes | $\square$ No | $\square$ N/A |
| Hourly - Part-time (less than 1,000 hours per year) | $\square$ Yes | $\square$ No | $\square$ N/A |
| Temporary | $\square$ Yes | $\square$ No | $\square$ N/A |
| Leased | $\square$ Yes | $\square$ No | $\square$ N/A |
| Commissioned staff | $\square$ Yes | $\square$ No | $\square$ N/A |
| Union Workers/Davis Beacon | $\square$ Yes | $\square$ No | $\square$ N/A |

b. If the company employs union workers, which of the following applies?
$\square$ Union workers participate in this plan under a collective bargaining agreement
$\square$ Union workers participate in this plan, but not under a collective bargaining agreement
c. Did your organization have to make plan changes to allow long-term part-time (LTPT) workers (500-1000 hours for 3 consecutive years) to participate in the plan per the SECURE 1.0 Act?
$\square$ No, they were always eligible
$\square$ Yes, we added LTPT employees with matching contributions
$\square$ Yes, we added LTPT employees without matching contributions
$\square$ Yes, we added all part-time employees
$\square$ Other: $\qquad$
10a. Is compensation defined in your plan as all W2 compensation?
$\square$ Yes
b. If no, which type(s) of compensation is (are) defined as compensation in your plan? (Check all that apply.)
$\square$ Regular salary and/or hourly wages
$\square$ Regular bonus payments
$\square$ Special bonus payments
$\square$ Overtime
$\square$ Commissions
$\square$ Shift differential
11. What is the minimum age requirement to participate in the plan?
$\square$ None18 years old
$\square 21$ years old
$\square$ Other age requirement: $\qquad$
12a. Does this plan meet the DOL Safe Harbor rules (and is therefore exempt from ACP Testing)?
$\square$ Yes $\square \mathrm{No}$
$\square$ Unsure
b. If yes, what formula is used to meet the DOL safe harbor rules?
$\square$ Traditional Safe Harbor Match (\$1 per \$1 on the first $3 \%$ and $\$ 0.50$ per $\$ 1$ on the next 2\%)
$\square$ Enhanced Match (a formula that exceeds the traditional Safe Harbor Match formula)
$\square$ Non-elective contribution to all employees of $3 \%$ or higher
$\square$ QACA Match (100\% match on the first $1 \%$ and a $50 \%$ match on the next $5 \%$ )
$\square$ Other:

## B. Company Contributions

13a. Does your plan design provide for a matching company contribution? If the plan provides for one, select "Yes", whether or not it was made this year. (A matching contribution requires a participant to contribute to the plan in order to receive a specified company contribution.)
$\square$ Yes
No (Skip to question 14)
b. How many matching formulas do you use?
$\square$ One$\square$ Three
$\square$ Four
Five or more
c. Indicate the type of formula(s) used and then write in the numerical formula used (where appropriate).
$\square$ Fixed Match (e.g., matches $\$ 0.50$ per $\$ 1$ up to $6 \%$ of pay contributed by the participant) Organization Contributes \$ $\qquad$ per $\$ 1$ on the first $\qquad$ $\%$ of pay.
$\square$ Graded Match (based on age, service, tiered formula, traditional safe harbor, etc.) Describe:Other
d. Is your matching formula guaranteed or discretionary (as stated in the plan document)? (If more than one formula is used, describe in other.)
$\square$ Guaranteed
$\square$ Discretionary
$\square$ Other:
e. What is the maximum effective company matching contribution (e.g., if the formula is $\$ 0.50$ per $\$ 1$ on $8 \%$ of pay, the maximum company contribution is $4 \%$ of pay)?
f. Did your company make the matching contribution in 2022?
$\square$ Yes, the same formula as in 2021
$\square$ Yes, but a reduced amount
$\square$ Yes, but a higher amount
$\square$ No, it was suspended for 2022
$\square$ No, it is discretionary and not made in 2022
$\square$ Other:
g. When do employees become eligible to receive matching contributions?
$\square$ Immediately (1 month or less)
$\square$ Between 1 and 3 months
$\square$ After 3 months of service
$\square$ After 6 months of service
$\square$ Other service requirements:
h. Do employees have to be employed on the last day of the year to receive matching contributions?

13i. How frequently are matching contributions made to the plan?
$\square$ Payroll PeriodMonthly
$\square$ Quarterly
$\square$ Annually
$\square$ Other:
If contributions are not made annually, is a true-up match made to ensure that all participants receive the full match?
$\square$ Yes
$\square$ No
j. What is the plan's vesting schedule for matching contributions?
$\square$ Immediate full vesting
$\square$ 2-year cliff
$\square$ 3-year cliff
$\square$ 3-year graduated
$\square$ 4-year graduated
$\square$ 5-year graduated
$\square$ 6-year graduated
$\square$ Other:
14a. Does your plan provide for a non-matching company contribution?
(A non-matching contribution does not require participant contributions in order to receive the company contribution.)
$\square$ Yes $\square$ No (Skip to question 15)
b. If yes, indicate the type of formula used and then write in the numerical formula used (where appropriate).
$\square$ Discretionary contribution If made in 2022, indicate the percent of pay contributed: $\qquad$ \%
$\square$ Guaranteed Percentage of Participants' pay (Non-Safe Harbor) Percent contributed: $\qquad$ _\%
$\square$ Safe harbor contribution (3\% of pay to all eligible employees)
$\square$ Formula based percentage of profits
$\square$ Other (describe):
c. What is the maximum possible non-matching contribution to the plan?
d. Did your company make the non-matching contribution in 2022?
$\square$ Yes, the same formula as in 2021
$\square$ Yes, but a reduced amount
$\square$ Yes, but a higher amount
$\square$ No, it was suspended for 2022
$\square$ No, it is discretionary and not made in 2022
$\square$ Other:
e. When do employees become eligible to receive non-matching contributions?
$\square$ Immediately (1 month or less)
$\square$ Between 1 and 3 months
$\square$ After 3 months of service
$\square$ After 6 months of service
$\square$ Other service requirements:
f. Do employees have to be employed on the last day of the year to receive non-matching contributions?
$\square$ Yes $\square$ No
g. How frequently are non-matching contributions made to the plan?
$\square$ Payroll Period
$\square$ Monthly
$\square$ Quarterly
$\square$ Annually
$\square$ Other:
h. What is the plan's vesting schedule for non-matching contributions?
$\square$ Immediate full vesting
$\square$ 3-year graduated
$\square$ 2-year cliff
$\square$ 3-year cliff 4-year graduated
5-year graduated5-year cliff 6-year graduated $\square$ 7-year graduated
15. Do you apply any of the following in terms of the employer financial contribution?
$\square$ Integrated with Social Security
$\square$ A new comparability plan
Age-weighted
$\square$ Service-weighted
$\square$ None of the above
16. Are you considering adding Roth treatment of employer contributions as an option for participants (optional provision of SECURE 2.0)?
$\square$ Yes, definitely adding
$\square$ Possibly, still considering
No, definitely not adding
Unsure, have not considered yet

## C. Participant Contributions

17a. Indicate all types of participant contributions permitted in this plan. (Check all that apply.)
$\square$ Employee pretax - 401(k)
$\square$ Employee after-tax — Roth 401(k)
$\square$ Employee after-tax - traditional (non-Roth)
$\square$ None (Skip to section E)
b. If the plan allows Roth contributions, does it allow in-plan Roth conversions?
18. What is the maximum percentage of pay that participants can contribute to the plan?

19a. Does the organization provide a suggested savings rate to participants?No
b. If yes, what percentage of pay is suggested? $\qquad$ \%
20. When do full-time employees become eligible to make elective deferrals to this plan?
$\square$ Immediately (1 month or less)
$\square$ Between 1 and 3 months of service
$\square$ After 3 months of service
$\square$ After 6 months of service
$\square$ After 1 year of service
$\square$ Other service requirements: $\qquad$
21a. Does the plan permit catch-up contributions to participants age 50 and older?$\square$ No
b. Does the plan match catch-up contributions?
$\square$ Yes
No
$\square$ Not applicable (no match)
c. How will your plan handle the SECURE 2.0 provision requiring catch-up contributions to be Roth contributions for employees making $\$ 145 \mathrm{k}$ or more per year?
$\square$ Make the plan changes needed to comply with the law as written.
$\square$ Remove catch-up contributions from the plan all together.
$\square$ Require all contributions be Roth contributions, regardless of income level. $\square$ Other:

## D. Automatic Features

22a. If this plan permits elective employee deferrals, does this plan have an automatic enrollment feature?
$\square$ Yes
b. If yes, which types of employees are automatically enrolled into the plan?
$\square$ New hires
$\square$ All eligible non-participants annually (annual re-enrollment)
$\square$ Only certain employees groups
$\square$ Other
c. If no, why not?
$\square$ Costs
$\square$ Corporate philosophy
$\square$ Employees don't want it
$\square$ Satisfied with participation rates
$\square$ Added administration/work
$\square$ Other:

22d. What is the default deferral percentage?$\square$ 2\%

- 3\%
$\square 4 \%$
$\square$ Other:
$\square 5 \%$
$\square 6 \%$
$\square 7 \%$
$\qquad$
e. What is your default rate in relation to your matching formula?
$\square$ Default is lower than the amount needed to receive the maximum match
$\square$ Default is at the amount needed to receive the maximum match
$\square$ Default is above the amount needed to receive the maximum match
$\square$ N/A (no match)
f. What is the default investment option?


## $\square$ Balanced fund

$\square$ Money market fund
$\square$ Managed account
$\square$ Stable value fund
$\square$ Target-date
$\square$ Target-risk
$\square$ Other:
g. Approximately what percentage of automatically enrolled participants (either new hires or all non-participants, depending on your plan design) opted out of the plan in 2022?

| $\square$ None | $\square 5 \%$ | $\square 10 \%$ |
| :--- | :--- | :--- |
| $\square 1 \%$ | $\square 6 \%$ | $\square 10-15 \%$ |
| $\square 2 \%$ | $\square 7 \%$ | $\square 15-20 \%$ |
| $\square 3 \%$ | $\square 8 \%$ | $\square$ More than $20 \%$ |
| $\square 4 \%$ | $\square 9 \%$ |  |

h. Approximately what percentage of employees automatically enrolled in the plan changed the default:

| Deferral Rate | Investment Option |
| :---: | :---: |
| $\square$ | $\square$ |
| $\square$ | $\square$ |
| $\square$ | $\square$ |
| $\square$ | $\square$ |
| $\square$ | $\square$ |
| $\square$ | $\square$ |
| $\square$ | $\square$ |

23a. Does your plan have an auto-escalation feature in which deferral rates are automatically increased over time? (Check all that apply.)
$\square$ Yes, automatically for all participants
$\square$ Yes, but only if the participant elects it
$\square$ Yes, automatically for all under-contributing participantsNo. (Skip to question 24)
b. How much are deferrals increased each year?
$\square 1 \%$
$\square$ 2\%
$\square 3 \%$
Other $\qquad$ \%
c. Do you escalate the default deferral rate until it is high enough to receive the full possible matching contribution (if the default is not already set at the maximum match rate)?
$\square$ Yes $\square$ No
NoEscalate beyond the maximum match rate
d. If yes, what is the increase based on?
$\square$ Hire dateMerit increases
$\square$ Plan participation date
$\square$ Birthday
$\square$ Participant choicePlan set date once a year
$\square$ Other: $\qquad$
e. What is the cap on automatic increases? $\qquad$ \%
24. Does your plan allow participants to automatically rebalance their portfolios?
$\square$ Yes $\square$ No
$\square$ Yes $\square$ No
E. Investments
25. Are your fund options the same for both company and participant contributions? $\square$ Yes $\qquad$ $\square$ Not applicable
26. For company and participant contributions, please indicate the investment fund structure. (Check all that apply.)
a. Alternative asset class
b. Balanced fund/asset allocation
c. Bond-actively managed, domestic
d. Bond-indexed, domestic
e. Bond, international
f. TIPS
g. Cash equivalents (CD/money market)
h. Company stock
i. Emerging markets
j. Equity-actively managed, domestic
k. Equity-actively managed, international/global
I. Equity-indexed, domestic
m. Equity-indexed, international/global
n. ESG Funds
o. Real estate fund (including REITs)
p. Sector funds/commodities (Other than real estate)
q. Self-directed brokerage/ mutual fund window
r. Stable value
s Target retirement date
t. Target-risk
u. Participant loans
v. Other (describe):


27a. Does the plan offer a target-date investment? $\square$ Yes $\quad \square$ No (Skip to question 28)
b. If yes, what type do you use?
$\square$ Packaged Product
$\square$ Customized
$\square$ Combination
c. What type of glide path does your target-date fund use?
$\square$ To retirement
$\square$ Through retirement
d. Is your target-date fund actively or passively managed?
$\square$ Actively managed $\square$ Passively managed $\square$ Hybrid
e. Do your target-date investment options currently include:
$\square$ Only investments proprietary to the recordkeeper
$\square$ Only investments that are not proprietary to the recordkeeper
$\square$ Investments that are both proprietary and non-proprietary

[^0]28a. Does the plan currently offer an ESG fund?$\square$ No
b. If yes, when did you add that offering to your menu (if known)?
$\square$ Last year (2022)
$\square$ 2-3 years ago
$\square 4-5$ years ago
$\square$ More than 5 years ago
$\square$ Unsure
c. If yes, what were your considerations in doing so. (Check all that apply.)
$\square$ Participant demand
$\square$ Aligns with organizational philosophy/goals
$\square$ Risk analysis considerations
$\square$ Advisor recommendation
$\square$ Investment committee decision
$\square$ Performance track record
$\square$ Other:
If more than one, what was your primary consideration?:
d. If no, why not? (Check all that apply.)
$\square$ Haven't considered
$\square$ Advisor recommendation
$\square$ Unclear regulatory factors
$\square$ Insufficient participant interest
$\square$ Lack of benchmarking
$\square$ Lack of a clear definition of what an ESG fund is
$\square$ Other:
29a. Does the plan offer a managed account in which participants have the option of having their plan assets allocated and managed for them?
$\square$ YesNo (Skip to question 30)
b. If yes, who pays for it?
$\square$ Employer $\quad \square$ Participant
c. If paid for by participants, which participants pay?
$\square$ All participants $\quad \square$ Only participants who use it
d. Is the manager limited to funds available for participant direction?$\square$ No
30. Does your plan have an in-plan annuity (lifetime income) option for participants as part of its investment menu?$\square$ No
31a. Do you offer a robo-advisor to participants?No, but considering
No
b. If no, do you anticipate adding one within the next year?
No
32a. Does your plan have a Qualified Default Investment Alternative (QDIA)?Yes
b. If yes, what is the QDIA?
$\square$ A managed account
$\square$ A balanced fundA target-date investmentOther $\qquad$
$\qquad$
39. Who is the primary recordkeeper for the plan? (Choose one.)
$\square$ Bank (including trust companies)
$\square$ Internal staff
Brokerage firm
$\square$ Investment adviser
$\square$ Consulting firmMutual fundnsurance company Third party administratorOther (describe):
$\qquad$
40. Who is the trustee for your plan?Self trustee
$\square$ Non-bank trustee
$\square$ Bank trustee
41. Do you use an OCIO (Outsourced Chief Investment Officer)?

Note: OCIO is the practice of delegating a significant portion of the investment fiduciary function to a third-party provider, typically an investment management or consulting firm. The terms "outsourced chief investment officer" or "OCIO" are frequently used to describe this process.
Yes
If no, is it under consideration?
$\square$ Yes

## H. Company Stock

42a. Does this plan have company stock as an investment option for:
$\square$ Company contributions
$\square$ Participant contributions
$\square$ Neither (Skip to question 43)
$\square$ Company stock fund is frozen
b. If there is a limitation as to the amount of assets that can be invested in company stock, what is the limitation?
$\square$ No more than 10\% of assets
$\square$ No more than $20 \%$ of assets
$\square$ No more than $50 \%$ of assets
$\square$ Company contributions only
$\square$ No limit
$\square$ Other:
c. Are contributions to the plan made in company stock?
$\square$ Yes, matching contributions only
$\square$ Yes, non-matching contributions only
$\square$ Both
d. If company stock pays a dividend, does the company take the dividend deduction? $\square$ Yes $\square$ No $\square$ Not applicable
e. Do you have an independent fiduciary on the company stock fund?$\square$ No
43a. Do you benchmark your company stock fund?
No
$\square$ Not applicable (Skip to question 44)
b. If yes, how frequently do you evaluate it?
$\square$ Quarterly
$\square$ Semi-annually
$\square$ Annually
$\square$ Every two years
$\square$ Other:
c. If yes, what type of benchmark do you use?
$\square$ Committee selected benchmark
$\square$ Advisor selected benchmark
$\square$ Other: $\qquad$
48. What changes are you planning (or have you made) to the plan in 2023? (Check all that apply.)
$\square$ Minor changes to the investment menu (swapped a fund or two)
$\square$ Adding or deleting an asset class
$\square$ Adding plan loansAdding hardship withdrawal provisionsCurtailing hardship withdrawal provisions
$\square$ Adding an automatic enrollment feature
$\square$ Adding an automatic re-enrollment feature
$\square$ Adding an auto escalation feature
$\square$ Adding a Roth featureChanging or adding company contribution formulasOther plan design changes (vestings, eligibility, etc.)Changing providers, advisors, or recordkeepers
$\square$ Putting out a request for proposal (RFP) for the planAdding an in-plan annuity
$\square$ Adding installment paymentsAdding non-elective employer contributions for student loansAdding a financial wellness programNoneOther:
49a. Have you made or are you considering changes to your plan with a goal of increasing the benefit to recruit and retain employees?
$\square$ Yes $\qquad$
b. If yes, what changes?

50a. Do you evaluate whether your plan is successful (meeting your goals for the plan)?
$\square$ Yes
No
b. If yes, what measurements do you use?
$\square$ Participation rates
$\square$ Deferral rates
$\square$ Average account balances
$\square$ Projected income replacement ratios
$\square$ Other:

51a. Which of the following participant behaviors does the company monitor?
(Check all that apply.)Investment of Roth deferrals
Investment allocationsParticipant contribution levels
$\square$ Hardship withdrawals
$\square$ Loans
None (Skip to question 52)
b. Did you take any actions based on what you learned from those participant behaviors monitored?
$\square$ Yes
$\square$ No
52. Indicate how each of the following are provided to this plan's participants.

|  | Provider Call Centers | Internal Benefit Staff | Internet | Mobile | N/A |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Enrollments | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |
| Plan Inquiries | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |
| Contribution Changes | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |
| Balance Inquiries | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |
| Investment Changes | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |
| Loans | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |
| Hardship Distribution | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |
| Final/Retirement Distributions | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |
| None | $\square$ | $\square$ | $\square$ | $\square$ | $\square$ |

53. What cybersecurity measures (if any) have you taken as it relates to your plan? (Check all that apply.)
$\square$ Initiated cybersecurity awareness campaigns (e.g. regarding phishing, changing passwords, etc.)
$\square$ Distributed email alerts/communications about specific cybersecurity issues
$\square$ Requested documented cybersecurity measures from provider(s)
$\square$ Adopted a cybersecurity guarantee offered by my recordkeeper(s) for participants
$\square$ Written cybersecurity policy
$\square$ Use multi-factor identification
$\square$ Unsure
$\square$ Other (describe) $\qquad$
54. Has your plan experienced a cyber security breach that required reporting to participants?
$\square$ No
Unsure
55. Do you have a policy regarding use of participant data by your plan service providers?
$\square$ Yes, but it's not in writing.
$\square$ Yes, as part of the service agreement with recordkeeper.
$\square$ Yes, a separate written policy
$\square$ Unsure

56a. How long has it been since you put out an RFP/RFI for recordkeeping services?

| $\square$ Doing one this year (2023) | $\square 6-10$ years |
| :--- | :--- |
| $\square$ Last year (2022) | $\square$ More than 10 years |
| $\square 2-3$ years | $\square$ Unsure |
| $\square 4-5$ years |  |

b. Did you make any changes as a result of the RFP?
$\square$ Yes
$\square$ No
If yes, what changes?
c. Why did you put out an RFP? (Check all that apply.)
$\square$ Benchmark fees
$\square$ Looking for additional services
$\square$ Unhappy with current recordkeeper
$\square$ It was time to do it
$\square$ Other:
57. Are you undertaking any measures to help your workforce deal with student loan debt? (Check all that apply.)
$\square$ Matching student loan repayments with additional taxable compensation
$\square$ Making non-elective employer contributions to this plan based on student loan payment
$\square$ Waiting for additional direction/clarification from the IRS
$\square$ Adding /updating an existing educational assistance plan to provide tax-free reimbursement of student loans of up to $\$ 5,250$ per year
$\square$ Provide a third party advisory program that helps employees minimize their student loan debt through forgiveness or refinancing
$\square$ Just education
$\square$ Adding a plan match for student loan payments
$\square$ No, and don't plan to
$\square$ Not yet, but considering
$\square$ Other $\qquad$

58a. Do you provide education/training to retirement plan committee members?
$\square$ Yes
b. If yes, who provides it?
$\square$ Provide
$\square$ ERISA attorney
$\square$ Outside consultant
$\square$ Other
c. If yes, what topics are covered?
$\square$ Fiduciary training
$\square$ Plan design
$\square$ Investments
$\square$ Other

## J. Plan Expenses

59. Who pays for each of the following plan expenses?

|  |  | Source Paying Expense |  |
| :--- | :---: | :---: | :---: |
| Expense | Plan | Company | Shared |
| Audit fees | $\square$ | $\square$ | $\square$ |
| Communication to employees | $\square$ | $\square$ | $\square$ |
| Compensation of internal | $\square$ | $\square$ | $\square$ |
| administrative staff | $\square$ | $\square$ | $\square$ |
| Investment management fees | $\square$ | $\square$ | $\square$ |
| Investment consultant fees | $\square$ | $\square$ | $\square$ |
| Other consultant fees | $\square$ | $\square$ | $\square$ |
| Legal fees | $\square$ | $\square$ | $\square$ |
| Plan recordkeeping fees | $\square$ | $\square$ | $\square$ |

60. How are recordkeeping and administration fees charged to the plan?
$\square$ Basis points (percentage of assets)
$\square$ Per capita fees for each account
$\square$ Combination of per capita and transaction fees
$\square$ Combination of basis points and fixed dollar amountOther:
61a. Do any of your investments use revenue sharing?
$\square$ Yes $\square$ No $\square$ Unsure
b. If yes, how is it allocated?
$\square$ Used for payment of recordkeeping and administration fees
$\square$ Credited back periodically to participant accounts
$\square$ Used for payment of other allowable plan expenses (auditor, investment consultants, ERISA compliance, etc.)Other:
61. Do you use an ERISA bucket? (Expense Budget Account (EBA); Plan Expense Reimbursement Account (PERA); Recapture account)
$\square$ No $\square$ Unsure
62. How frequently is a formal evaluation of plan fees conducted (i.e., by your investment committee, plan advisor, etc.)?QuarterlySemi-annually
$\square$ Annually
$\square$ Every two years
$\square$ Other (describe)
63. Do non-employed participants pay the same expenses as their employed counterparts?YesNo, they pay higher fees
$\square$ No, they pay lower fees.

## K. Plan Education

65a. Indicate all of the purposes for providing plan education in 2022.
(Check all that apply.)
$\square$ a. To increase appreciation for the plan
b. To increase participation
c. To increase deferralsd. To increase employees' overall financial literacy
$\square$ e. To increase employees' confidence in ability to retire as planned
$\square$ f. To improve asset allocation
$\square \mathrm{g}$. To introduce plan changes
$\square$ h. To make the transition of a merger/acquisition
$\square$ i. To reduce fiduciary liability
$\square$ j. Retirement planning
$\square$ k. Other (describe):
b. Which of the above educational purposes was your primary goal? (Pick one.)
66. Indicate the approaches used to accomplish the goals stated in question 65a. (Check all that apply.)

| $\square$ 401(k) Day | $\square$ Other modeling software |
| :--- | :--- |
| $\square$ Audio (Podcasts, etc.) | $\square$ Posters |
| $\square$ E-mail | $\square$ Projected monthly income |
| $\square$ Enrollment kits | $\square$ Retirement gap calculators |
| $\square$ Fund performance sheets | $\square$ Retirement health score, etc. |
| $\square$ Gap analysis | $\square$ Retirement income projections |
| $\square$ In-Person seminars/workshops | $\square$ Slides/PowerPoint |
| $\square$ Individually-targeted communication | $\square$ Social media |
| $\square$ Internet/Intranet sites | $\square$ Texting |
| $\square$ Mobile apps | $\square$ Total rewards statement |
| $\square$ Newsletters | $\square$ Videos |
| $\square$ Online Guided Enrollment | $\square$ Webinars |

67a. Do you have a comprehensive financial wellness program beyond your standard 401(k) education programs?
$\square$ Yes
b. What topics are covered in your financial wellness program?

| $\square$ Budgeting | $\square$ Emergency funds |
| :--- | :--- |
| $\square$ Debt management | $\square$ Student loans |
| $\square$ Other: |  |

$\square$ Other: $\qquad$
c. How is the financial wellness program delivered?

| $\square$ Online | $\square$ In-person |
| :--- | :--- |
| $\square$ Other: |  |

d. Do you provide an incentive for participation in the financial wellness program? $\square$ Yes $\square$ No
If yes, what?: $\qquad$
68. If retirement planning education is provided, which of the following methods are used? (Check all that apply.)
$\square$ Third party education
Current plan provider
$\square$ Third party advice
Pan sponsor created
$\square$ None
$\square$ Other:
$\qquad$
69. Do your plan's participant statements currently include a projected monthly lifetime income amount?$\square$ No
70a. Do you evaluate the effectiveness/successes of your educational campaigns? $\square$ Yes
b. If yes, what measurements do you use? (Check all that apply.)

| $\square$ Participation rates | $\square$ Deferral rates |
| :--- | :--- |
| $\square$ Replacement ratios | $\square$ Total savings rates |

$\square$ Monthly projected income streams $\square$ Other: $\qquad$

## L. Plan Loans and Distributions

71a. Does this plan allow participants to take loans?
$\square$ Yes
$\square$ No, but loans are being considered. (Skip to question 72)
$\square$ No, and loans are not being considered. (Skip to question 72)
b. What was the interest rate on plan loans as of December 31, 2022?
$\square$ Prime +
$\square$ Prime +3
$\square$ Other:
c. What is the minimum loan amount?No minimum
$\square \$ 500$ or less
$\square$ \$501-\$999
$\square$ \$1,000
$\square$ Other (describe):
d. How many loans does the plan allow participants to have outstanding at a time?
$\square 1$
$\square 2$

- 3
$\square 4$$\square$ Other $\qquad$
e. Check all loan fees that are charged to plan borrowers and indicate fee amounts

| $\square$ Loan origination fee | $\$$ |
| :--- | :--- |
| $\square$ Quarterly maintenance fee | $\$$ |
| $\square$ Annual maintenance fee Amount |  |
| $\square$ Other (describe): | $\$ \square$ |

$\square$ No loan fee charged
f. Do you allow participants to continue to make loan repayments following termination of employment?
$\square$ Yes
g. Does the plan allow for new loans after separation?$\square$ No
72a. Does this plan allow hardship withdrawals?$\square$ Yes $\quad \square$ No (Skip to question 73)
b. Check all the reasons this plan allows for hardship withdrawals by employed participants.
$\square$ Purchase of primary residence or to prevent eviction or foreclosure
$\square$ Post-secondary educational expenses
$\square$ Medical expenses, deductible to the participant
$\square$ Major financial pressures
$\square$ Funeral expenses
$\square$ Natural disasters and/or casualty loss
$\square$ Other (describe):
c. What is the fee charged for a hardship withdrawal?
d. Do hardship withdrawals require the plan sponsor/plan administrator to authorize them?
$\square$ Yes, I approve them
$\square$ No, they are processed automatically
$\square$ Some types are processed automatically, and some require approval
73a. Does this plan allow non-hardship in-service distributions?$\square$ No (Skip to question 74)
b. If yes, check all that apply:
$\square$ before age $591 / 2$
$\square$ after age $591 / 2$
c. What is the fee charged for in-service distributions? \$ $\qquad$

1. Estimate the total number of active U.S. employees in your company as of December 31, 2022 (exclude separated, retired and other non-active employees).
2. How many employees were eligible to participate in this plan as of December 31, 2022? Response should be equal to or less than your answer to question 1.
3. How many employed participants had an account balance as of December 31, 2022? Response should be equal to or less than your answer to question 2.
4. How many non-employed participants (i.e., terminated vested employees, etc.) had an account balance as of December 31, 2022?
5. What percentage of participants age 50 and older made catch-up contributions in 2022?
$\qquad$
6. What was the total market value of plan assets as of December 31, 2022 (including any outstanding plan loans)?
$\$$
7. What was the total (gross) annual payroll of the eligibles reported in question 2, before any employee salary deferrals for 2022?
\$
8. Estimate the average number of years of plan participation for those who retired during 2022.
9. What was the total company contribution to the plan for 2022 for matching and/or non-matching contributions (if you make both, please break it out by type of contribution, if available).
Matching contribution: $\qquad$ $\square$ Not applicable
Non-matching contribution: Not applicable
Total contribution: $\qquad$ $\square$ Not applicable
10. Estimate your company contribution as a percentage of total net profit (after-tax), if applicable.
\% $\square$ Not applicable
11. Please list the total number of participants from question 3 (exclude terminated vested employees) that contributed to the plan in 2022 and the total dollar amount contributed. The total number contributed should not exceed the number with a balance listed in question 3. Then list the number of participants and amount contributed by contribution type (Note: the sum of pre-tax and after-tax does not necessarily equal the total).

Number of Participants Gross 2022 Contribution
Total contributions:
Pre-tax contributions:
After-tax — Roth 401(k):
After-tax — Traditional (non-Roth):
$\qquad$
$\qquad$
$\qquad$
$\qquad$ years

For non-safe harbor plans, please share your ADP and ACP test results for 2022.

|  | ADP |  | ACP |
| :--- | :--- | :--- | :--- |
| By the highly compensated: |  |  |  |
| By the non-highly compensated: | $\%$ | $\%$ |  |

13. How many investment funds are available to participants for each type of contribution?
Company contributions $\qquad$ (\# funds)
Participant contributions $\qquad$ (\# funds)

Note: Target-date and target-risk families should be counted as a single fund.
14. Estimate the percentage of participants that used investment advice in 2022.
$\qquad$
15. What percentage of total plan assets were invested in company stock as of December 31, 2022?
16. Approximately how many participants had loans outstanding as of December 31, 2022?
17. What was the total dollar amount of outstanding plan loans as of December 31, 2022?
\$
18. How many participants took a hardship withdrawal in 2022 ?
19. Please indicate the 2022 year-end fund balance for each type of investment options offered in your plan and the number of each type offered. Alternatively, you may submit a list of your funds and the year-end fund balances for each.

| Fund Type | Year-end Fund Balance | \# of Funds |
| :---: | :---: | :---: |
| a. Alternative asset class | \$ |  |
| b. Balanced fund/asset allocation | \$ |  |
| c. Bond-actively managed, domestic | \$ |  |
| d. Bond-indexed, domestic | \$ |  |
| e. Bond, international | \$ |  |
| f. TIPS | \$ |  |
| g. Cash equivalents (CD/money market) | \$ |  |
| h. Company stock |  |  |
| i. Emerging markets | \$ |  |
| j. Equity-actively managed, domestic | \$ |  |
| k. Equity-actively managed, international/global | \$ |  |
| I. Equity-indexed, domestic | \$ |  |
| m. Equity-indexed, international/global | \$ |  |
| n. ESG funds | \$ |  |
| 0. Real estate fund (including REITs) | \$ |  |
| p. Sector funds/commodities (Other than real estate) | \$ |  |
| q. Self-directed brokerage/mutual fund window | \$ |  |
| r. Stable value | \$ |  |
| s. Target date investment | \$ |  |
| t. Target-risk | \$ |  |
| u. Participant loans | \$ |  |
| v. Other (describe): | \$ |  |
| $\square$ I will submit my year-end investment repar | ort instead. |  |

## Thank you for completing this questionnaire!

Please keep a photocopy of your completed questionnaire(s) if mailing the original. PSCA will treat your information confidentially.

You may submit your completed questionnaire to us via online, fax, or mail, as described on page 1 of the questionnaire.

Questionnaires must be completed no later than May 26, 2023.
Please direct questions to research@psca.org, or call 540.323.7828


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